

RBWM Flood Liaison Group Summary Update – Environment Agency

Datchet to Hythe End Flood Improvement Measures project

1. Work is progressing well on the assessment of potential options, with the team on target to produce an initial draft short list for this summer.
2. The team are planning to hold a series of public engagement events through the summer to present the draft shortlist and get feedback from the public.
3. We are working with the project Community Liaison Group to help plan those events and make sure we spread awareness to encourage maximum participation.

EA Links and Contacts:

- **General Enquiries**

Monday to Friday, 8am to 6pm

Email: enquiries@environment-agency.gov.uk

Telephone 03708 506 506

Telephone from outside the UK +44 (0) 114 282 5312

Minicom (for the hard of hearing) 03702 422 549

- **Environment incident hotline**

Telephone (24 hour service) 0800 80 70 60 (any flooding, blockages, pollution)

<https://www.gov.uk/report-an-environmental-incident>

- **Floodline**

Telephone (24 hour service) 0345 988 1188

Type talk (for the hard of hearing) 0345 602 6340

<https://check-for-flooding.service.gov.uk/>

- For more detail on rainfall, river flows, and groundwater levels please consult our water situation report: <https://www.gov.uk/government/publications/water-situation-local-area-reports>
- Online map for river flow, boreholes, rainfall, groundwater levels etc: [Hydrology Data Explorer - Explore](#)
- Online Map for assets, maintenance information: [Asset Information and Maintenance Programme \(data.gov.uk\)](#)